



SOARING AGAIN IN REFORM

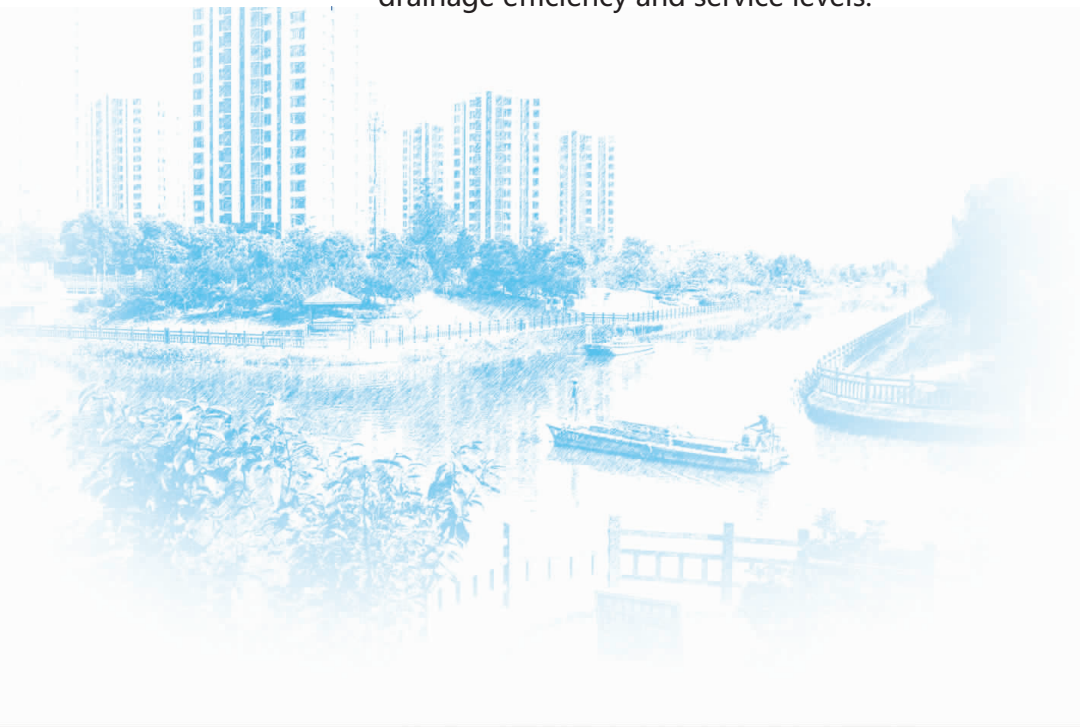
Shanghai Receive connection to water and sewage services Reform 2.0

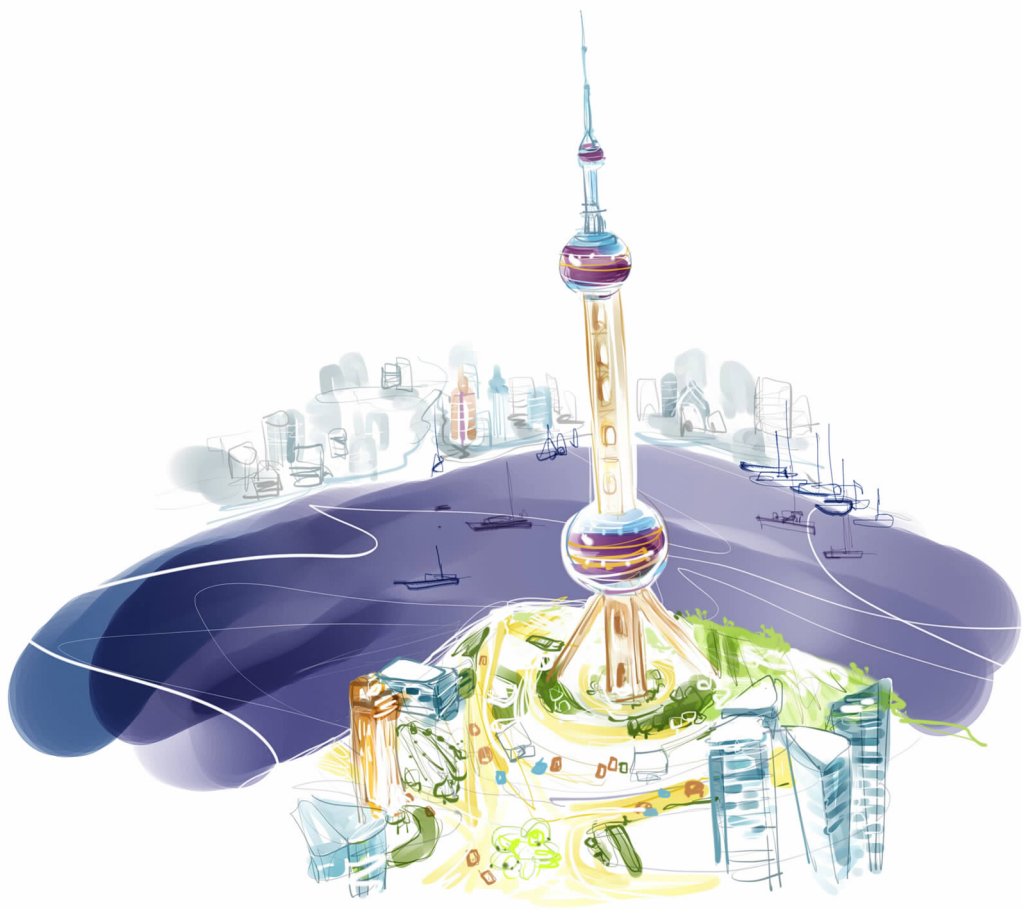
SHANGHAI WATER AUTHORITY
APRIL 2019



Significance

Starting from the point of improving user convenience and enlarging people's sense of gains, we have launched Water Supply and Drainage Access Reform Version 2.0 by further compressing time limits, optimizing procedures, and simplifying materials, to improve access to water supply and drainage efficiency and service levels.





Applicable objects

All construction projects and non-construction projects in the city applying for new installation and expansion of water supply and drainage connection.

One-stop Service Platform >>>>

Water supply application is processed in advance of the verification and issuance of construction permit.



Through the information sharing of the "Shanghai Construction Projects Joint Review and Sharing Platform", the application for water supply and drainage connection is pushed online after the construction permit is issued.

Applicant

Consulting the water supply and drainage department through "the Joint Approval Platform of Shanghai Construction Projects"



the Joint Approval Platform of Shanghai Construction Projects



Shanghai Water Authority

Proactively provide consulting services to users through "Shanghai Construction Projects Joint Review and Sharing Platform"

Connection process A >>>>

Projects without external pipelines

2 procedures within **4** working days

Shanghai Water Authority

the site survey and scheme approval
(within 2 working days)



Achieving water and drainage connection
(within 2 working days)

Connection process B >>>>

Projects with external pipelines

2 procedures, the time limit for Shanghai Water Authority is **9** working days.



Shanghai Water Authority

the site survey and scheme approval
(within 4 working days)



Receive connection to water and sewage services
(within 5 working days)

Free External Pipeline Connectiont >>>>

For Small Projects

In order to further reduce the cost of the enterprise and continuously stimulate the vitality of the market, the external pipeline project is free for the small projects of supply and drainage services (including the water supply service of DN40 and below for non-residential users and the drainage service for projects with a construction area of 3,000 square meters or less) in the city. Enterprises do not need to pay for the construction of dedicated external lines and the corresponding road repairs.





Realize four "one" service >>>>



Relying on "One-stop Service Platform", covers all types of projects.

Reduce one procedure, from 3 to 2.

Just one piece of material: water supply and drainage connection application form.

One-stop service, the whole agent.